



Haringey Council

Report for:	Environment and Housing Scrutiny Panel – 19 Nov 13	Item Number:	
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Title:	Update on Environmental Champions Review
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Report Authorised by:	Cllr John Bevan , Cabinet Member for Environment
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Lead Officer:	Stephanie Amogbokpa, Contract Development Officer
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Ward(s) affected:	Report for Key/Non Key Decisions:
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1. Background : Report Purpose

1.1. To provide the Panel with an update on the Environmental Champions Programme that is due to be launched in November 2013.

2. The Environmental Champions programme

2.1. The Environmental Champions scheme is a programme where volunteers are invited to work closely with the Council to improve the environment in their local areas and provide feedback on services. They will be asked to be actively reporting and monitoring environmental crimes as part of an established resident's participation group, i.e. fly tipping, overflowing refuse bins, street cleaning issues, broken street lighting, potholes.

2.2 In addition they will be invited, acting as a focus group, to provide feedback on areas such as planned communications and services.

3.0. Benefits of the Environmental Champions Programme

3.1. By establishing key links and liaisons with the local community on day to day services and issues this will enable improved issue resolution and service monitoring.



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3.2. As representatives of the Community, they will help the Council to understand the needs of the residents.

3.3. The champions will be able to provide advice on recycling, waste management and service developments. They will be trained and provided with information on service developments to allow them to give advice on things like the changes in the Christmas calendar schedule, recycling and free bulky waste collections.

4.0. Who are the Champions and how were they chosen to join the scheme?

4.1. The Champions are a group of 30 residents from a cross section of wards across Haringey. The launch event is on Wednesday the 20th of November 2013, and after that we will have a better idea of the number of residents involved. Our aim is to have one per ward in this financial year.

4.2. They are all active residents who are currently involved with other community programmes. Some champions currently chair residents associations, are members of social enterprises and/or are avid reporters of environ-crimes.

4.3. The initial intake will be limited to those invited.

5.0. Programme Management

5.1. The Champions will have direct contact with Veolia's Education Outreach Team and working with the Single Frontline Contract Development Team .

5.2. Veolia are the lead agency. They will provide the volunteers with monthly information bulletins, coordinate the launch event and engage with the residents throughout the year.

6.0. Next Steps

6.1. The volunteers will be asked if they would like to participate in the scheme at the launch event on 20 November 2013.

6.2. The champions will initially be invited to a training session on how to report environmental crimes. They will also be given an opportunity to visit the NLWA recycling unit and will be invited to the Veolia Depot to discuss the value of their communication material. The Champions will be offered regular opportunities to engage with the Veolia Local manager, Veolia education and Outreach team and the Neighbourhood Action Team Officer for their wards.

7.0. Recommendations

7.1 For the Panel to note the proposed scheme and provide comments.

7.2. To receive a report on project progress and offer suggestions on service improvements.

8.0. Alternative options considered.



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8.1. N/a

9.1. Use of Appendices

9.1. Appendix A- Project Initiation Document for the Environmental Champions project

9.2. Appendix B - FAQs for the Environmental Champions scheme